



## **THE EFFECT OF ORGANIZATIONAL JUSTICE PERCEPTION ON WOMEN EMPLOYEES: A RESEARCH ON HOTELS<sup>1</sup>**

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### **Abstract**

Efficient, successful and competitive advantage in the services sector is also important, as in every business. Organizational justice perceptions of the employees are features that affect the internal and external customer satisfaction because of the service sector is labor-intensive. Businesses are aware of this feature always take into account the employees, especially endeavor for the development of the negative perception about the business. Between female and male employees may differ based on gender as well as other factors about the high or low of organizational justice perception. In this study, women organizational justice perception level who work in the hotel were investigated. Organizational justice, which has an efficient role on the business' productivity is staff's perception of whether the management treats them just or not. The other researchers' views have been examined by performing a literature review. This study has been realized with the individuals working in the tourism businesses in Ankara (Turkey).

**Keywords:** Organizational justice, women employees, hotels.

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